

Consulting Engagement Life Cycle

Objectives

- define issues, apply metrics and measures, define what success will look like (# injuries, money saved, number of defects, employee surveys, etc.)

Analysis

- observe, target specific concerns, look for opportunities, establish baseline

Design

- determine what combination of evaluations, training and workshops will be best suited to the issues and the population
- design a solution to meet the defined objectives

Implement

- intensive series of training sessions
- may include short Functional Synthesis (FS) for emphasis

Evaluate

- compare to baseline
- compare to previously established goals

Maintain

- on going training sessions
- integration of new hires & new job roles